



## TELEPHONE TELLER ENROLLMENT INSTRUCTIONS

PFCU's Telephone Teller system by CU\*Talk offers members a convenient way to connect to your PFCU accounts using a touch-tone phone.

With Telephone Teller, you'll be able to:

- review account balances
- verify the date and amount of your transactions, including deposits, withdrawals, transfers and payments
- verify whether certain checks have cleared
- transfer funds between accounts
- make loan payments
- check current rates
- calculate estimated loan payments
- change your personal identification number (PIN)
- obtain annual dividend and interest information

### HOW TO GET STARTED

#### STEP ONE:

Dial **833.MYPFCU1** / **833.697.3281** from a touch-tone phone.

#### STEP TWO:

Enter your 9-digit member number, followed by your temporary password, which is the last four digits of your Social Security number.

#### STEP THREE:

Once you are in the system, you will be prompted to change your password. To protect the privacy of your accounts, always keep your member number and password confidential.

**You're all set!**

**Questions?** Contact us at **847.MYPFCU1** / **847.697.3281** or [creditunion@mypfcu.org](mailto:creditunion@mypfcu.org).